

## Huronia



### THE IMPORTANCE OF ACCURATE KEYHOLDER INFORMATION

One of the most important aspects of a [monitored security system](#) is the ability for our [Monitoring Station](#) staff to get in contact with our customers to alert them to an alarm at their property. Having someone respond in a timely manner, can often minimize the amount of damage that would otherwise be sustained to your property and possessions. Please ensure that you have updated your keyholder list with us. In the event that our [Monitoring Station](#) staff needs to contact you, we first access your keyholder list to determine whom to contact first so that keyholder can attend to the callout situation. If the first keyholder is unavailable, we move on to the second, and then third keyholder on your call list. Huronia uses call enhanced verification which means our monitoring station will call the premise and two cell numbers of the owners to help reduce false dispatches, please note this when updating you information. [Please contact us to update your keyholder list.](#)

### CLOTHES DRYER FIRE PREVENTION



The Barrie Fire Department has issued a safety message reminding residents and property owners to clean lint from the lint trap AND from the often overlooked dryer vent. For additional tips on dryer fire prevention, [click here](#). And visit the [National Fire Protection Association website](#) for additional information for additional dryer safety tips. Huronia also recommends that residents have a smoke alarm installed in (or near) the laundry room to act, as an early warning sign should a fire break out. If you have any questions about fire safety monitoring, [please contact us](#).

## SPRING CLEANING TO BOOST YOUR HOME'S SECURITY

Spring cleaning chores aren't always associated with maintaining good security practices - but they should be! There are a number of things you can do at this time of year to help improve the level of security in and around your property ...



1. Ensure that your property is **free and clear of debris** - should someone need to attend on-site to an alarm call you want to ensure there is unobstructed access to your property.
2. While you're outside ... ensure that the **lightbulbs in your motion detectors** are working.
3. Spring and summer mean BBQ season - take time to ensure your gas line or propane tanks are still in good working order.
4. When you're out gardening or mowing the lawn, remember to **keep your garage door closed** to help deter theft or potential entry to your home.
5. Check to see if your fire extinguishers need to be serviced ...
  - o **Bring them to Huronia if they DO need to be serviced!**
6. Ensure that smoke detectors and carbon monoxide alarms all have **new batteries** and are in good working order. We recommend that you clean your battery powered smoke and carbon monoxide alarms as per the manufacturer's instructions, to ensure that dust isn't clogging the sensor. If your alarms are hard-wired, make sure to vacuum the outside of the vents as well. And if your smoke alarms or detectors are monitored, please call our monitoring station (1.888.363.9311) and put your system on test. This will help to prevent a false dispatch if something should happen during cleaning. Each device has an expiry date - generally if they have been in service for 10 or more years - so if you have devices of this vintage call us for a quote to have them replaced.

If you have any questions about residential monitored **fire** and **security systems**, **please get in touch with us.**



**Huronia**

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Fire & Safety  
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